

Quality Policy Statement

Aspen Medical's vision is to be the leading global health services provider.

To ensure the effectiveness of the Quality Policy, Aspen Medical shall ensure the quality management system is planned, implemented, reviewed, and improved, considering the organisation works within a risk management framework.

Aspen Medical has three core principles that govern the company's operations:

- > High Quality Service Delivery
- > Excellence in Human Resources
- > Sound Financial Management

Aspen Medical is committed to:

- > providing quality services and all applicable ISO 9001:2015 requirements
- > considering and meeting any external and internal issues relevant to our purpose, strategic direction that affects our QMS in achieving its intended results
- > determining and meeting the requirements of relevant stakeholders
- > complying with statutory and regulatory obligations, standards, specifications, and relevant codes of practice
- > continually improving our QMS by ensuring operational efficiencies, clinical governance, and enhancing customer satisfaction.

Aspen Medical shall ensure that the Quality Policy is communicated and understood at appropriate levels throughout the organisation and is available on the Aspen Medical website for all key holders to access.

Bruce Armstrong
Chief Executive Officer

Health, Safety and Environmental Sustainability Policy Statement

Aspen Medical will:

- uphold our value of a genuine commitment to ensure the health and safety of our people and to protect the environment from harm,
- establish clear leadership responsibilities for HSES,
- comply with all relevant legislation, policies, procedures, licence conditions and other relevant requirements, and where appropriate go beyond compliance to achieve the aims of this policy,
- implement policies and procedures with training in accordance with our accredited management systems (ISO 9001, ISO 45001 and ISO 14001) that are appropriate for our operations,
- on client controlled sites, comply with the contract and their HSE Management Systems requirements,
- incorporate an attitude of environmental stewardship throughout the organisation,
- identify, assess and manage risks to prevent injuries or illnesses to our people and harm to the environment, including the efficient use of all natural resources,
- communicate openly with staff, encouraging initiatives through consultation that contribute to a safer, healthier and environmentally sustainable working environment,
- report and investigate all injuries, illnesses, near misses and environmental incidents,
- provide effective support and return to work programs when staff are injured at work,
- seek ways to promote and improve the health and wellbeing of our people,
- establish and achieve challenging HSES goals,
- inspect, audit and review our behaviours, systems of work and workplaces to learn and seek continuous improvement in how we operate,
- measure, evaluate and report our performance progress against set targets and key performance indicators, and
- respect the traditional rights and culture of Indigenous people wherever we work.

Aspen Medical is committed to safeguarding the health, safety and wellbeing of our people, our patients, our partners, our clients and the communities in which we operate. Health, safety and environmental sustainability (HSES) is fundamental to the way we operate. People are at the heart of our capacity to be the preferred provider of outsourced health services wherever we are needed.

Aspen Medical believes all incidents are preventable; as a result our objective is to strive for zero harm by ensuring we have safe people, safe workplaces and safe work practices.



Bruce Armstrong
Group Chief Executive Officer